**INTEGRATED POWER SOLUTIONS**


**USER MANUAL**

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# Product Overview

Multi Silver

Multi Black

Compact Silver

Compact Black

# Product Overview

Compact Silver/USB                    Compact Black/USB




Boardroom Silver

# What's in the box?

Point Pods are supplied with everything you need to achieve your superior power solution.

**Your Point Pod installation pack includes:**

- Main Point Pod unit complete with upper cup attached.
- Outer collet for hole in bench
- Under bench mounting flange
- Fastening clip
- 1.8m 10a power cord
- Installation guide and warranty

# Warranty

Our product is guaranteed to be free from defects in product quality and components for a period of 24 months from the date of purchase. Proof of purchase will be required upon warranty claim. Any faults that occur within the 24-month period after purchase under standard use and care will be repaired or replaced at the discretion of Point Pod Pty Ltd. This warranty is being offered in addition to the protection the consumer has under the Competition and Consumer Act 2010, as well as state and territory laws. All of our products come with a warranty that cannot be excluded under the Australian Consumer Law. Our customers are entitled to a refund or replacement for a major failure and for compensation for any other foreseeable loss or damage. We will also repair or replace any goods deemed to be unacceptable due to quality but does not amount to major failure. All warranty claims must be submitted to claims@pointpod.com. Warranty is voided if the product is not installed by a qualified professional.

# Welcome

Thanks for purchasing a Point Pod product. You have now joined the growing number of people who have not compromised their design for practicality. You have chosen a product that we are very proud of, and we hope you enjoy it as much as we do. You have chosen peace of mind, as all our products are manufactured to the highest quality and undergo strict performance and quality testing. As a sign of our confidence in Point Pod's performance, we have backed it with a 2-year warranty. Most importantly though, you have chosen the best architectural design for your space, and we are so glad to share it with you.

# Safety Instructions

It is important to read this manual and follow all instructions carefully when using our Point Pod products. Keep the manual, warranty card and receipt of purchase on file for future reference.

• Point Pod units are to be installed by qualified professionals only. Point Pods are NOT a DIY installation. The warranty will be null and void if the unit has not been professionally installed.

• For indoor use only.

• Point Pod products must be installed to meet all local electrical laws including distance from water.

• Point Pod products can never be installed horizontally with the sockets facing up. Sockets must be on a vertical plane at all times.

• Point Pod products are never to be opened by anyone other than a service technician. Outside of these guidelines will void the warranty.

• Point Pod products are not to be used as toys or for the amusement of children. Supervision is recommended.

• Always exercise a high degree of caution when using any electrical devices.

• Avoid spills where possible and never spray water directly into an open unit.

• Do not use if any components of the unit are broken or faulty.

• Never insert anything but the appropriate plug into the sockets

# Technical Specifications

**Colour**: Clear anodized aluminum or Black

**Material**: Polyamide and ABS

**Hole size**: 102mm +0.3-0.7

**Inner disc size**: 93mm +0.7-0.3

**Required space**: 550mm depth 102mm diameter.

**Package size:** 750x185x125mm

**Weight**: 3.3kgs

**Cable length**: 1.8m

**Socket configuration**: 3x GPO & 1xUSB/A & 1x USB/C (2x2.1a) **or** 2 x GPO & 1xUSB/A & 1x USB/C (2x2.1a) & Data & HDMI
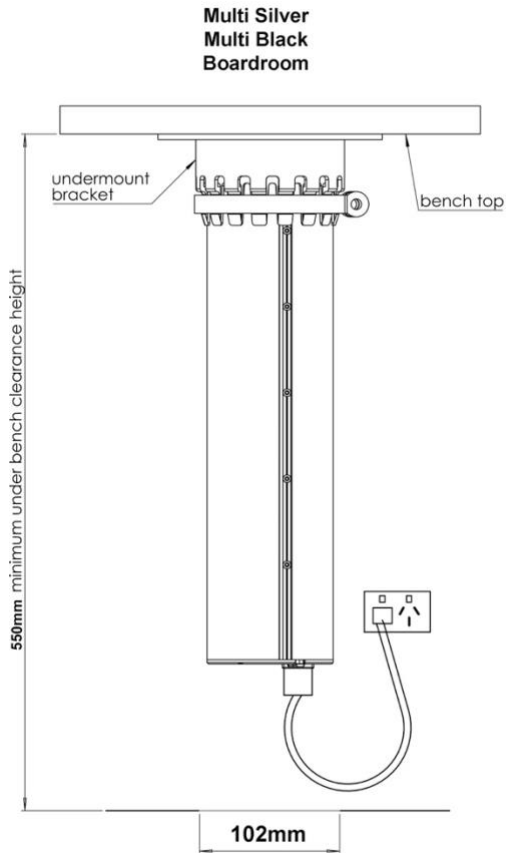
**Supply Voltage**:240V ac 50HzMax

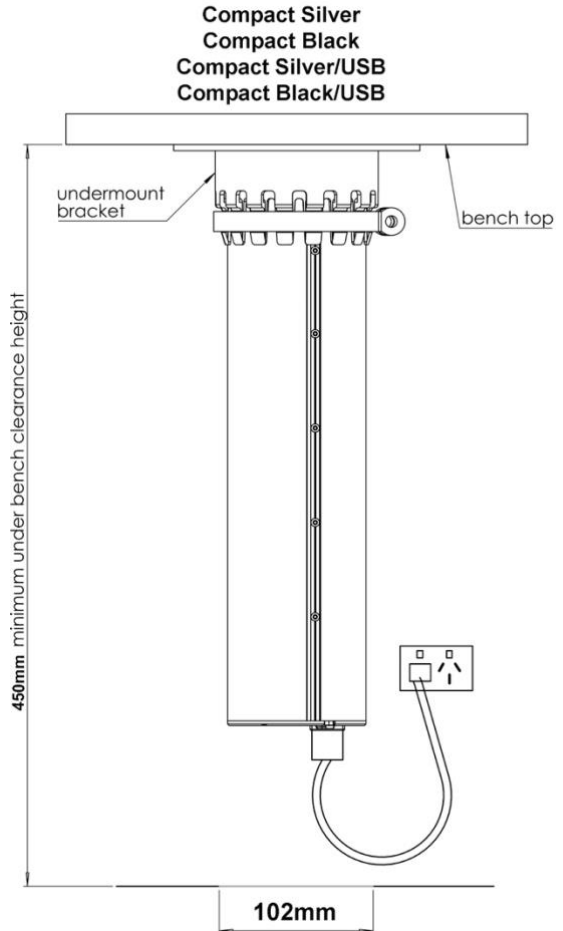**Current**: 10a 0r 2400w Overload switch

**Ingress rating**: IP44

Approval no.GMA-504353-EA

Designed and engineered in Australia.

Multi Silver
Multi Black
Boardroom

undermount bracket

bench top

550mm minimum under bench clearance height

102mm

# Technical Specifications

**Colour**: Clear anodized aluminum or Black
**Material**: Polyamide and ABS
**Hole size**: 102mm +0.3-0.7
**Inner disc size**: 93mm +0.7-0.3
**Required space**: 450mm depth 102mm diameter.
**Package size**: 650x185x125mm
**Weight**: 3kgs
**Cable length**: 1.8m
**Socket configuration**:2x GPO **or** 1 x GPO & 1xUSB/A & 1x USB/C (2x2.1a)
**Supply Voltage**:240V ac 50HzMax
**Current**: 10a 0r 2400w Overload switch
**Ingress rating**: IP44 Approval no.GMA-504353-EA
Designed and engineered in Australia.

Compact Silver
Compact Black
Compact Silver/USB
Compact Black/USB

undermount bracket

bench top

450mm minimum under bench clearance height

102mm

# Installation

Point Pod products should only be installed by a qualified professional.

## **Timber or Laminate Installation**

For new installs we recommend steps 1-5 be done in the workshop of the bench top supplier

**Step 1**. Remove the Point Pod from the box and check everything is present and accounted for

**Step 2**. Carefully mark out where the unit is to be installed taking into account the void the unit needs under the bench top.

**Step 3**. Drill 102mm OD hole in the bench top material using a fit for use 102mm hole saw without the pilot bit. This is achieved by using a preprepared 102mm template. Dimensions needed are 102mm +0.3mm-0.7mm tolerance for the outer hole and 93mm+0.7mm-0.3mm tolerance for the inner disc. The inner disc will most likely need sanding down with a belt sander or similar sander to achieve the measurements needed. Have the cup close by for continual testing as this process is being completed.

**Step 4**. Silicone or glue the outer collet into the hole making sure it sits flush with the top of the bench surface.

**Step 5**. Once the silicone or glue has cured screw the mounting flange to the underside of the stone positioned around the outer collet.

**Step 6**. Once the mounting flange has been screwed securely in place, install the Point Pod unit from the top and lower it down

until it is sitting flush with the outer collet and has an even margin around. Fix the unit in place by placing the fastening clip supplied to the mounting flange and tightening appropriately.

**Step 7**. Set height adjuster screws in the receiving cup to the right height for your disc insert. Glue the disc in place with silicone or preferred adhesive making sure to line up all features of the stone.

**Step 8**. After insert has set, plug the unit in ready for testing. The unit has a 5 second delay and then when activated will travel in the downwards motion first. Activate the unit again by pressing on the top and the unit should rise up to the open position. Activate again and it will lower back down. In this closed position double check the height and margins and adjust where necessary. The unit is now ready for everyday use.

**NOTE:** Please ensure that an access space is left in case the unit ever needs to be removed, and allowing for easy access to the overload switch located at the base of the unit.

# Installation

Point Pod products should only be installed by a qualified professional.

## Stone Installation

For new installs we recommend steps 1-5 be done in the workshop of the stone supplier

**Step 1**. Remove the Point Pod from the box and check everything is present and accounted for

**Step 2**. Carefully mark out where the unit is to be installed taking into account the void the unit needs under the bench top

**Step 3**. Drill 102mm OD hole in the stone bench top using a fit for use 100mm hole saw. Alternatively cut the holes with a water jet. Dimensions needed are 102mm +0.3mm-0.7mm tolerance for the outer hole and 93mm +0.7mm-0.3mm tolerance for the inner disc.

**Step 4.** Silicone or glue the outer collet into the hole making sure it sits flush with the top of the bench surface.

**Step 5**. Once the silicone or glue has cured adhere the mounting flange to the underside of the stone positioned around the outer collet. This should be adhered using Megapoxy or similar product.

**Step 6**. Once the mounting flange is set in place and Megapoxy or similar product has set, install the Point Pod unit from the top

and lower it down until it is sitting flush with the outer collet and has an even margin around. Fix the unit in place by placing the fastening clip supplied to the mounting flange and tightening appropriately.

**Step 7**. Set height adjuster screws in the receiving cup to the right height for your disc insert. Glue the disc in place with silicone or preferred adhesive making sure to line up all features of the stone.

**Step 8.** After the stone top has dried, plug the unit in ready for testing. The unit has a 5second delay and then when activated will travel in the downwards motion first. Activate the unit again by pressing on the top and the unit should rise up to the open position. Activate again and it will lower back down. In this closed position double check the height and margins and adjust where necessary. See YouTube video for installation tip.

**NOTE:** Please ensure that an access space is left in case the unit ever needs to be removed and allowing for easy access to the overload switch located at the base of the unit.

# FAQs

Q. Is the product waterproof?

A. The Point Pod is designed and tested to meet Aus/NZ standards with an IP rating of 44. Any water spilled will be diverted out away from the Point Pod and drip into the cabinet below for ease of clean up.

Q. Can I use 15-amp power with a Point Pod?

A. No, the maximum current to be used is 10amp which covers most household items.

Q. Is the Point Pod surge protected?

A. The units are not surge protected.

Q. Do Point Pods have overload protection?

A. Yes, the Point Pods are fitted standard with overload protection which will be tripped in the event of the unit drawing too much current. The reset button is located at the base of the Point Pod.

Q. What happens if something gets caught between the Point Pod and the bench whilst traveling to a closed position?

A. The Point Pod has been tuned to detect resistance and immediately switches directions to rise back up again.

Q. What happens if pressure is applied to the top whilst the Point Pod is traveling up?

A. The unit will sense this and stop.

Q. When I first plug my Point Pod in for use it doesn't activate on first touch.

A. The Point Pod has been programmed to travel down first. You will need to activate it again to begin traveling up.

Q. My Point Pod doesn't activate when I push down on it.

A. The Point Pod products are designed to be activated upon release a firm press down and on release you will see the unit activated.

Q. Can I force my Point Pod down?

A. No this will strip the internal gears and void any warranty, you should only need a light touch to activate the Point Pod up and down, if your Point Pod is stuck in the open or closed position, please call Point Pod directly for assistance.

# Repairs and after sales service

Unfortunately, there are times when a component in one of our units is faulty and needs repair. Point Pod recognizes this and want to provide the best service possible to our customers. Never attempt to repair a Point Pod product yourself. Point Pod have trained technicians that will identify the problem and repair the product or replace it if need be. Your first port of call in the occupancy of a warranty claim is with the company you purchased from. If this isn't satisfactory to you can contact Point Pod Pty Ltd directly for your warranty claim:
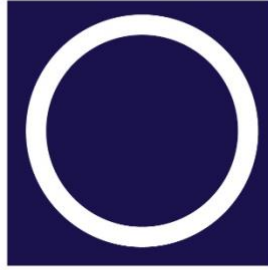
Warranty Department

PO Box 1437 Kenmore, Qld, 4069

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Email: info@pointpod.com

At its discretion, Point Pod Pty Ltd may replace goods with refurbished units or components of the same type.

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